



**Aqua Creek Products**

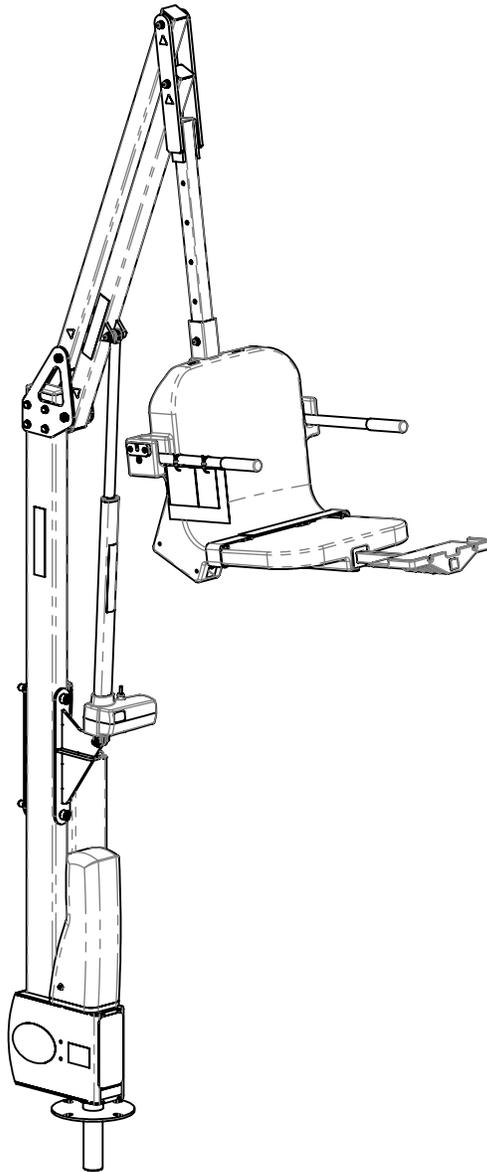
—Leaders in Recreation, Fitness and Ability—

USE THIS MANUAL FOR CATALOG #'S:

F-NPTN / F-NPTN-G / F-NPTN-T / F-NPTN-W / F-NPTN-C

# INSTALLATION & OPERATION MANUAL

MODEL: NEPTUNE



\* F-NPTN-C MAY CONTAIN PLASTIC NOT APPROVED BY UL

**RECORD YOUR LIFT'S  
SERIAL NUMBER HERE:**

1

UPDATED:  
2 - 2/11/2025

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## IMPORTANT SAFETY INFORMATION



### SAVE THESE INSTRUCTIONS

#### READ ALL INSTRUCTIONS BEFORE USING

**WARNING** - To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

A wire connector is provided on this appliance to connect a minimum 8AWG (8.4mm<sup>2</sup>) solid copper conductor between this unit and the means of equipotential bonding.

Check appliance periodically for signs of deterioration: Keep all nuts, bolts and screws tight to be sure the lift is in safe working condition.

Affix the supplied "ADA POOL/SPA LIFT" sign in a location visible from the appliance at all times.

Rechargeable batteries are to be removed from the appliance before being charged. Batteries are to be installed with the correct polarity. If the appliance is to be stored unused for a long period of time, the batteries should be removed and stored on the wall mounted charger to maintain the battery charge. The supply terminals are NOT to be short-circuited.

#### REDUCE THE RISK OF DROWNING

- Never swim alone.
- Never use the appliance to enter an empty pool.
- Never apply direct water pressure to the electronics.
- Never permit children to play on or around this appliance.
- Supervise children at all times.

DO NOT jump or dive from this appliance.

Seat may be hot, use caution when entering.

Keep appliance covered when not in use. Inspect and clean before use.

#### READ CAREFULLY

Check the entire box and all packing materials for parts. Before beginning assembly, read the instructions and identify parts using the figures and parts listed in this document. It is critical that all parts be carefully inspected prior to installation. If any damage occurred in transit, Aqua Creek Products LLC must be notified within three (3) days of receipt. Proper installation cannot be over-stressed, as an improper installation will void Aqua Creek's warranty and may affect the safety of the user.

## ADA REQUIREMENTS FOR POOL LIFTS\* (US ONLY)

### 1009.2.1 Pool Lift Location

Pool lift shall be located where the water level does not exceed 48". If entire pool water level exceeds 48", place pool lift where convenient.

### 1009.2.2 Seat Location

In the raised position, the centerline of the seat shall be located over the deck a minimum of 16" from the edge of the pool.

### 1009.2.3 Clear Deck Space

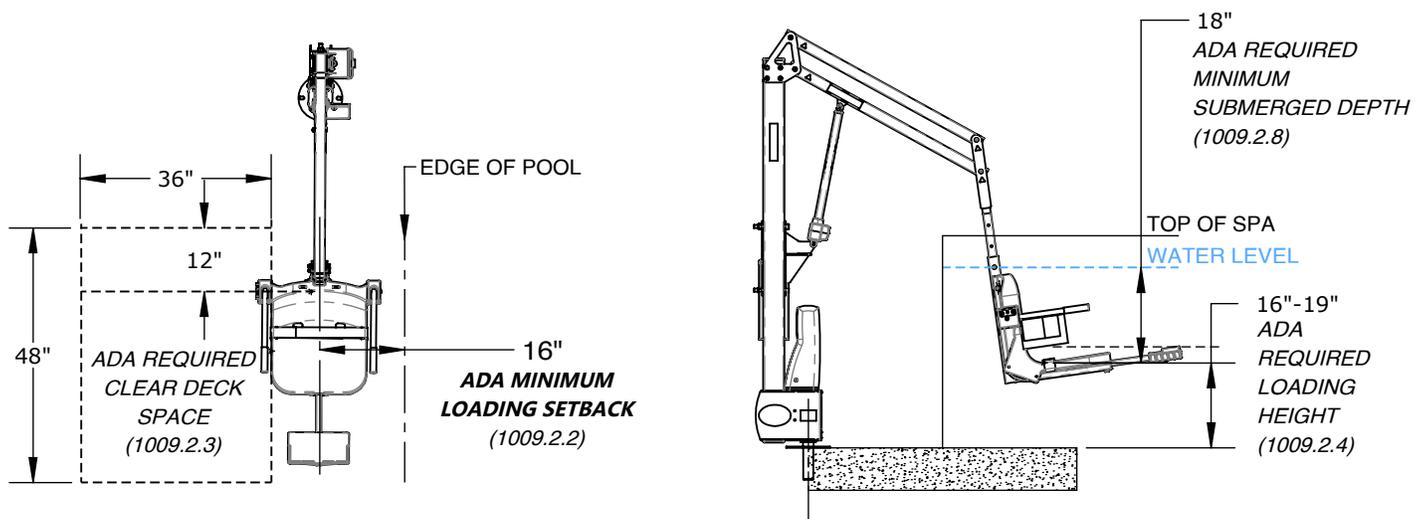
On the side of the seat opposite the water; a clear deck space shall be provided parallel with the seat. The space shall be 36" wide minimum and shall extend forward 48" minimum from a line located 12" behind the rear edge of the seat.

### 1009.2.4 Seat Height

The lift shall stop at 16" - 19" measured from the deck to the top of the seat surface when in the loading position.

### 1009.2.8 Submerged Depth

The lift shall submerge the seat a minimum of 18" below the stationary water level



\*Compliance with ADA is the responsibility of the pool owner. Visit [www.ada.gov](http://www.ada.gov) for complete guidelines.

## PRODUCT OVERVIEW AND APPLICATIONS

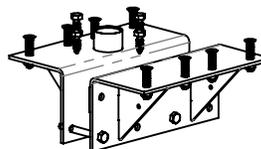
Introducing the Neptune Pool Lift, the perfect solution for above-ground pools! Designed to accommodate wall heights from 21" to 68" (54cm-172cm), this lift offers a 400lb (181kg) weight capacity, making it ideal for a variety of users. The Neptune features a convenient pull-out leg rest for added comfort and a 360-degree rotation, powered by a rechargeable battery, for effortless transfers at the push of a button.

Crafted from all stainless steel with a durable powder coat finish, the Neptune is built to withstand the elements. Its new direct drive motor design not only enhances performance but also delivers a sleek, space-saving profile. The lift comes complete with a wall-mount charger, ensuring that it's always ready to use.

## COMPATIBLE ANCHORING OPTIONS

The Neptune will work with the following anchors. Anchor must be installed before the lift installation can begin. All anchors are sold separately. Contact your dealer or visit our website at [www.aquacreek.com](http://www.aquacreek.com) for additional anchor options.

STANDARD ANCHOR OPTIONS			
<b>DESCRIPTION</b>	ANCHOR KIT - 1.90"X6.00" (NPTN, NBLA)	ANCHOR - WOOD DECK 1.90"X6.00" (NPTN, NBLA)	ANCHOR KIT - 1.90" X 10.00" - PAVER APPS (NPTN, NBLA)
<b>CATALOG NO.</b>	F-ASTSPA	F-AWDSPA	F-APVSPA
<b>PART NO.</b>	INV03551	INV03575	INV03574



## UNPACKING YOUR LIFT

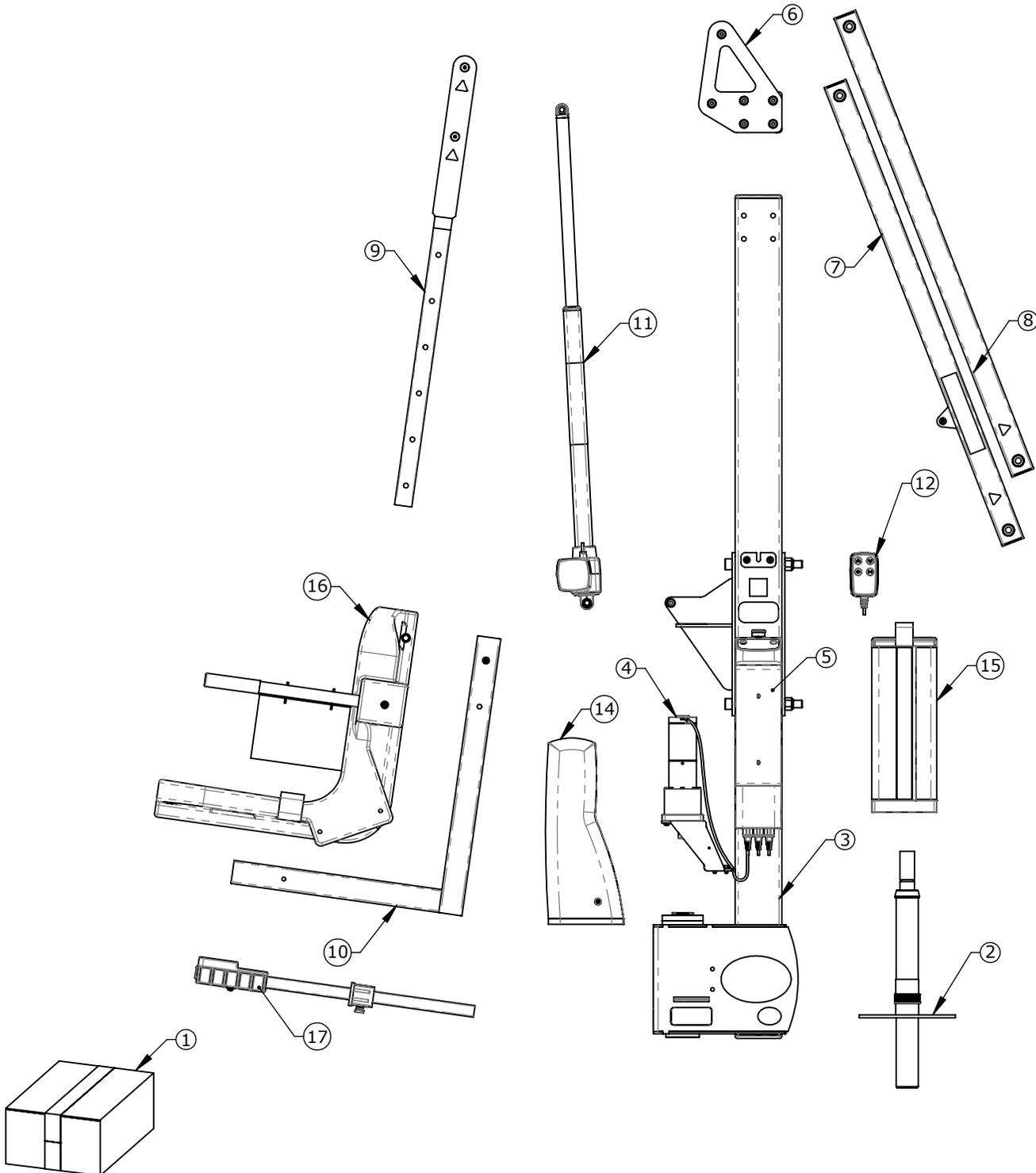
As you unpack your new lift, please inspect all parts for damage from shipping and handling as parts may have shifted in transit. Please refer to the following checklist to ensure all parts are accounted for before you begin your assembly.

# PRODUCT COMPONENTS

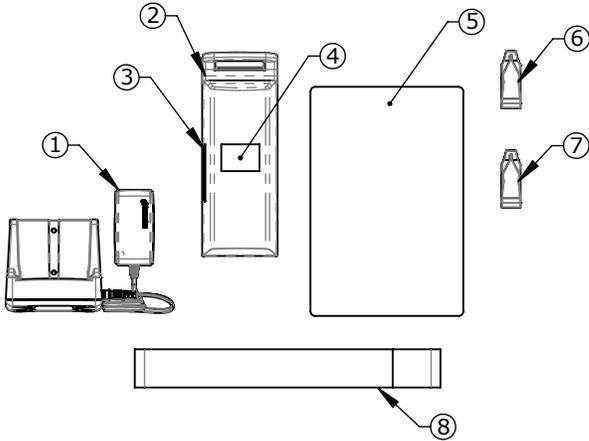
<b>NEPTUNE</b> <b>BLUE - F-NPTN - INV03517</b> <b>TAN - F-NPTN-T - INV03535</b> <b>GRAY - F-NPTN-G - INV03536</b> <b>WHITE - F-NPTN-W - INV03537</b> <b>CUSTOM COLOR - F-NPTN-C - INV03539</b>								
ITEM	PART NO.	BLUE	TAN	GRAY	WHITE	REV.	DESCRIPTION	REORDER
1	INV03647	1	1	1	1	1	STOCK BOX - TIMOTION	
2	INV03511	1	1	1	1	1	ASSEMBLY - ANCHOR SPINDLE - 1.90" DIA. SQ DRIVE 4 HOLE	
3	INV03521	1	1	1	1	1	ASSEMBLY - MAINFRAME - NEPTUNE	
4	INV03687	1	1	1	1	1	ASSEMBLY - MOTOR MOUNT - TIMOTION	
5	INV03645	1	1	1	1	1	ASSEMBLY - CONTROL BOX MOUNT - TIMOTION	
6	INV03550	1	1	1	1	1	ASSEMBLY - SPA SERIES HARDWARE KIT	
7	INV02954	1	1	1	1	1	ASSEMBLY - LIFTING ARM - 42.00"	
8	INV02955	1	1	1	1	1	ASSEMBLY - CONTROL ARM - 42.00"	
9	INV01632	1	1	1	1	1	ASSEMBLY - SEAT POLE - 39.00"	
10	INV02756	1	1	1	1	1	ASSEMBLY - SEAT CRADLE	
11	INV03667	1	1	1	1	2	ACTUATOR KIT - 400MM - TIMOTION ROTATIONAL	
12	INV03603	1	1	1	1	-	TIMOTION - TH24 - 4 BUTTON REMOTE	
13*	INV03548	1	1	1	1	1	LABEL SHEET - NEPTUNE (400 LBS)	
14	INV03502	1	-	-	-	1	ASSEMBLY - MOTOR COVER - BLUE	
14	INV03504	-	1	-	-	1	ASSEMBLY - MOTOR COVER - TAN	
14	INV03503	-	-	1	1	1	ASSEMBLY - MOTOR COVER - GRAY	
15	INV03471	1	-	-	-	1	ASSEMBLY - BATTERY & CONTROL BOX COVER - BLUE	
15	INV03472	-	1	-	-	1	ASSEMBLY - BATTERY & CONTROL BOX COVER - TAN	
15	INV03473	-	-	1	1	1	ASSEMBLY - BATTERY & CONTROL BOX COVER - GRAY	
16	INV01417	1	-	-	-	1	ASSEMBLY - SEAT 18.00" - BLUE	
16	INV02860	-	1	-	-	1	ASSEMBLY - SEAT 18.00" - TAN	
16	INV02859	-	-	1	-	1	ASSEMBLY - SEAT 18.00" - GRAY	
16	INV02861	-	-	-	1	1	ASSEMBLY - SEAT 18.00" - GRANITE WHITE	
17	INV01950	1	-	-	-	1	ACCESSORY - LEGREST - BLUE	
17	INV01952	-	1	-	-	1	ACCESSORY - LEGREST - TAN	
17	INV01954	-	-	1	-	1	ACCESSORY - LEGREST - GRAY	
17	INV01953	-	-	-	1	1	ACCESSORY - LEGREST - WHITE	

\*13 NOT SHOWN

# PRODUCT COMPONENTS

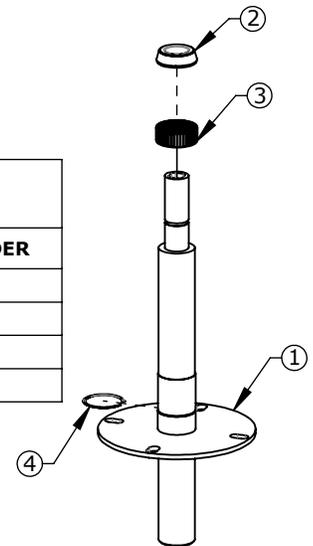


# COMPONENT DETAILS

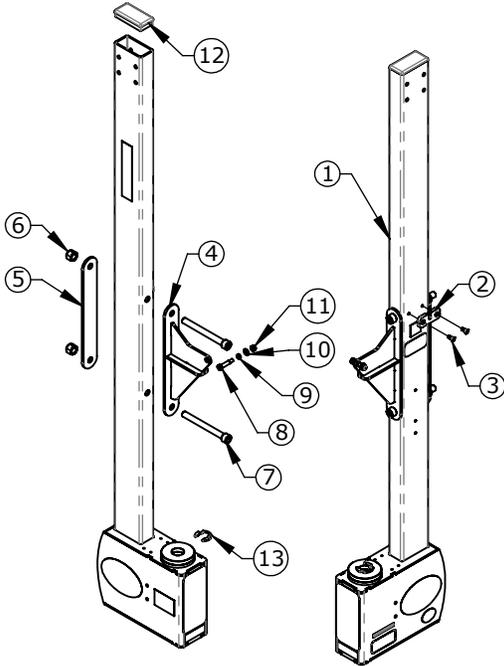


STOCK BOX - TIMOTION - INV03647					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV03598	1	-	TIMOTION - TBC2 - CHARGER	
2	INV03597	1	-	BATTERY - TIMOTION 24V 5AH	
3	INV00646	1	-	LABEL #133 - PROP 65 (BATTERY)	
4	INV01804	1	-	LABEL #146 - DAILY CHARGE	
5	INV00578	1	1	SIGN - "ADA LIFT AVAILABLE" (AQUA CREEK)	
6	INV00249	1	-	DIELECTRIC GREASE PACKET - 6 GRAMS	
7	INV00303	1	-	ANTI-SEIZE - PACKET - 5 GRAMS	
8	INV00534	1	-	CHAIR - SEAT BELT	

ASSEMBLY - ANCHOR SPINDLE - 1.90" DIA. SQ DRIVE 4 HOLE - INV03511					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV03500	1	1	WELDMENT - ANCHOR SPINDLE - SQ DRIVE 4 HOLE	
2	INV00378	1	-	ROLLER BEARING - 1.25" I.D. X 2.33" O.D. X 5/8"	
3	INV00617	1	-	NEEDLE BEARING - K50MMX55MMX20MM	
4	INV01834	1	1	RETAINING RING - EXTERNAL (SPIRAL)	



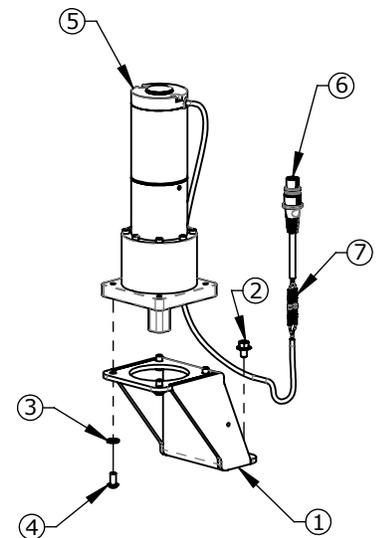
# COMPONENT DETAILS



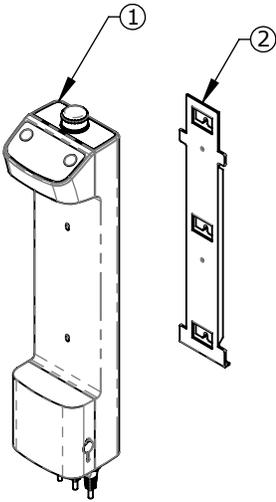
ASSEMBLY - MAINFRAME - NEPTUNE - INV03521					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV03501	1	1	WELDMENT- MAIN FRAME NPTN/NBLA	
2	INV00783	1	1	REMOTE HOLDER	
3	INV00362	2	-	BC - 1/4"-20X3/4" - FLAT HEAD COUNTERSINK	
4	INV03496	1	1	WELDMENT - ACTUATOR BRACKET	
5	INV03495	1	2	LASER/WJ - MAST BACK PLATE	
6	INV00744	2	-	NN - 5/8"-11 NYLOCK NUT	
7	INV03525	2	-	BSH - 5/8"-18X6" SOCKET HEAD BOLT 18-8 SS	
8	INV00461	1	-	BS - 3/8"X1 1/4"X5/16"-18 SHOULDER BOLT	
9	INV00439	1	-	BRB - 3/8"X1/2"X3/16" - BRONZE BUSHING	
10	INV01176	1	-	WF - 5/16" FLAT WASHER	
11	INV00742	1	-	NN - 5/16"-18 NYLOCK NUT	
12	INV00980	2	-	END CAP - RECT. 2.00"X4.00"X.120"	
13	INV01835	1	-	RETAINING RING - 1-1/4" OD EXTERNAL	

ASSEMBLY - MOTOR MOUNT - TIMOTION - INV03687					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV02083	1	1	WELDMENT - MOTOR MOUNT	
2	INV00428	4	-	BOLT - BHW 1/4"-20X3/8" SERRATED	
3	INV01182	4	-	WL - 1/4" LOCK WASHER	
4	INV00345	4	-	BB - 1/4"-20X1/2" BUTTON HEAD BOLT	
5	INV03462	1	1	PART - ROTATIONAL MOTOR - SQUARE DRIVE- 24VDC	
6	INV03617	1	-	TIMOTION ADAPTER CABLE	
7	INV03685	2	-	SOLDER SEAL WIRE CONNECTOR	
8	INV03686	1	-	1/4" BLACK SHRINK WRAP TUBING	

\*ITEM 8 NOT SHOWN

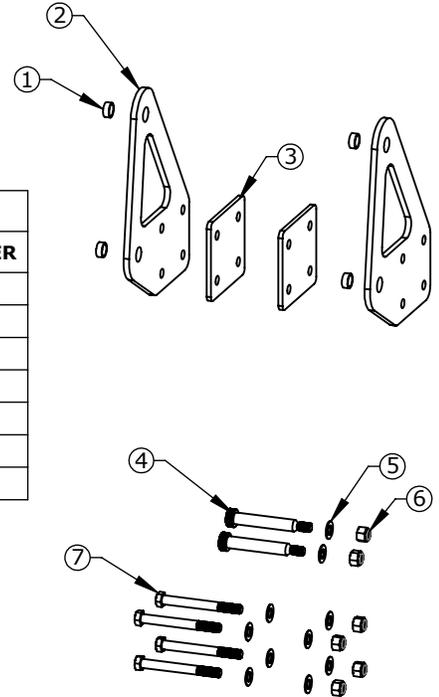


# COMPONENT DETAILS



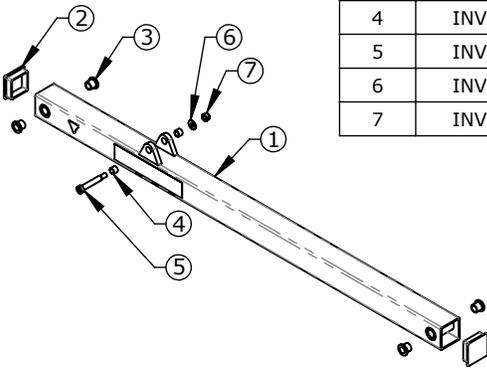
ASSEMBLY - CONTROL BOX MOUNT - TIMOTION - INV03645					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV03599	1	-	TIMOTION - TC 12 - CONTROL BOX	
2	INV03643	1	-	BRACKET - TIMOTION CONTROL BOX	

ASSEMBLY - SPA SERIES HARDWARE KIT - INV03550					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV00450	4	-	BRB - 1/2"X5/8"X1/4" BRONZE BUSHING	
2	INV00986	2	1	LASER/WJ - LIFTING EAR	
3	INV00987	2	1	LASER/WJ - LIFTING EAR SPACER	
4	INV00455	2	-	BS - 1/2"X2 3/4"X3/8"-16 SHOULDER BOLT	
5	INV01174	10	-	WF - 3/8" FLAT WASHER	
6	INV00739	6	-	NN - 3/8"-16 NYLOCK NUT	
7	INV00411	4	-	BH - 3/8"-16X3 1/2" HEX HEAD BOLT	

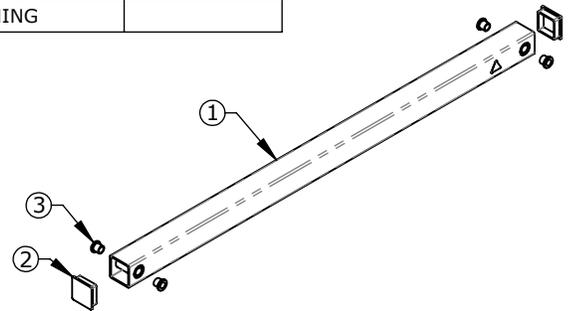


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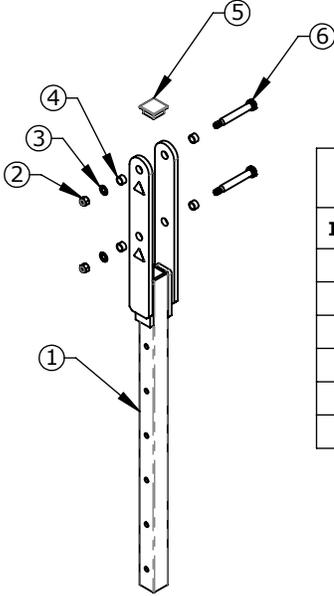
ASSEMBLY - LIFTING ARM - 42.00" - INV02954					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV02105	1	1	WELDMENT - LIFTING ARM - 42.00"	
2	INV01082	2	-	END CAP - SQR. 2.00"X.120"	
3	INV00441	4	-	BRB - 1/2"X5/8"X5/8"X1/8" BRONZE BUSHING	
4	INV00448	2	-	BRB - 1/2"X3/8"X3/8" BRONZE BUSHING	
5	INV00464	1	-	BS - 3/8"X2"X5/16"-18 SHOULDER BOLT	
6	INV01176	1	-	WF - 5/16" FLAT WASHER	
7	INV00742	1	-	NN - 5/16"-18 NYLOCK NUT	



ASSEMBLY - CONTROL ARM - 42.00" - INV02955					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV02108	1	1	WELDMENT - CONTROL ARM - 42.00"	
2	INV01082	2	-	END CAP - SQR. 2.00"X.120"	
3	INV00441	4	-	BRB - 1/2"X5/8"X5/8"X1/8" BRONZE BUSHING	

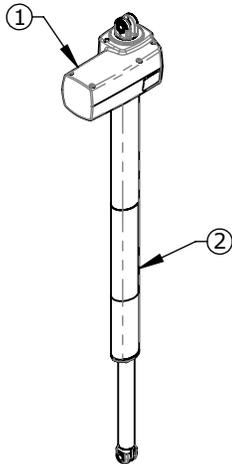
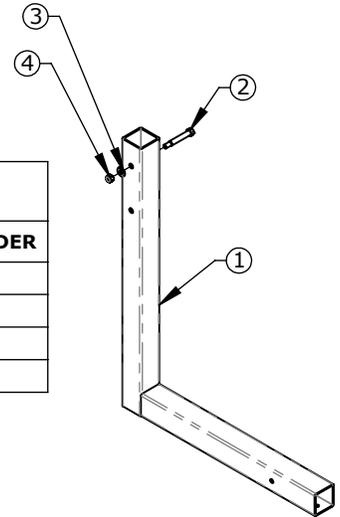


# COMPONENT DETAILS



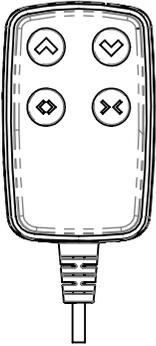
ASSEMBLY - SEAT POLE - 39.00" - INV01632					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV02113	1	2	WELDMENT - SEAT POLE - 39.00"	
2	INV00739	2	-	NN - 3/8"-16 NYLOCK NUT	
3	INV01174	2	-	WF - 3/8" FLAT WASHER	
4	INV00451	4	-	BRB - 1/2"X5/8"X3/8" BRONZE BUSHING	
5	INV01080	1	-	END CAP - SQR. 1.50"X.120"	
6	INV00458	2	-	BS - 1/2"X3"X3/8"-16 SHOULDER BOLT	

ASSEMBLY - SEAT CRADLE - INV02756					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV01984	1	1	WELDMENT - SEAT CRADLE	
2	INV00464	1	-	BS - 3/8"X2"X5/16"-18 SHOULDER BOLT	
3	INV01176	1	-	WF - 5/16" FLAT WASHER	
4	INV00742	1	-	NN - 5/16"-18 NYLOCK NUT	



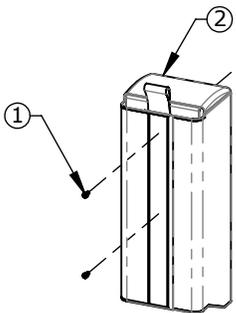
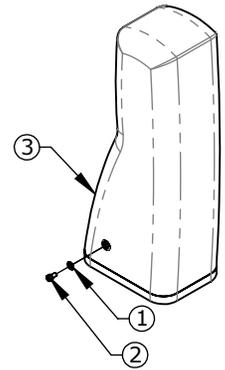
ACTUATOR KIT - 400MM - TIMOTION ROTATIONAL - INV03667					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV03600	1	-	ACTUATOR - TIMOTION - 400MM	
2	PART OF LABEL SHEET	1	1	LABEL #28 - DO NOT PUSH OR PULL	-----
3	INV03688	1	1	LABEL #221 ACTUATOR INFO	

# COMPONENT DETAILS



TIMOTION - TH24 - 4 BUTTON REMOTE - INV03603					
ITEM	PART NO.	QTY.	REV.	DESCRIPTION	REORDER
1	INV03603	1	-	TIMOTION - TH24 - 4 BUTTON REMOTE	

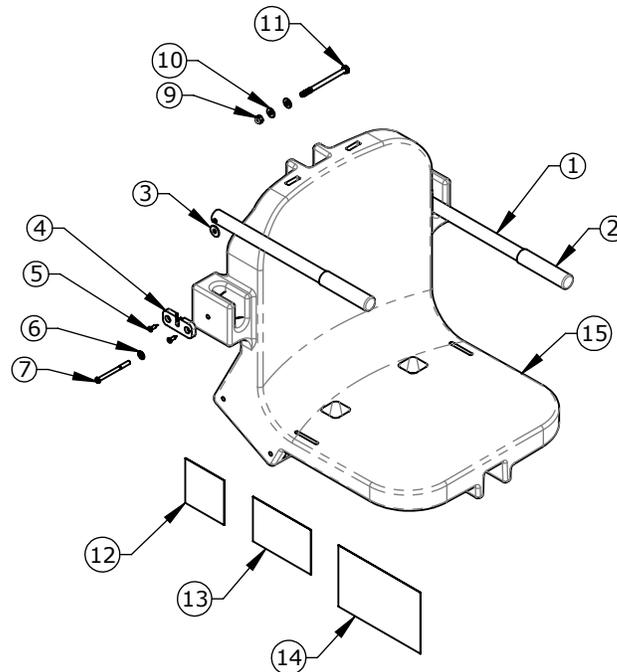
ASSEMBLY - MOTOR COVER BLUE - INV03502 GRAY - INV03503 TAN - INV03504							
ITEM	PART NO.	BLUE	GRAY	TAN	REV.	DESCRIPTION	REORDER
1	INV01172	2	2	2	-	WF - #10 FLAT WASHER	
2	INV00471	2	2	2	-	BSH - #10-24X3/8" SOCKET HEAD BOLT	
3	INV01747	1	-	-	1	COVER - MOTOR - BLUE	
3	INV01839	-	1	-	1	COVER - MOTOR - GRAY	
3	INV01838	-	-	1	1	COVER - MOTOR - TAN	



ASSEMBLY - BATTERY & CONTROL BOX COVER BLUE - INV03471 GRAY - INV03473 TAN - INV03472							
ITEM	PART NO.	BLUE	GRAY	TAN	REV.	DESCRIPTION	REORDER
1	INV00471	2	2	2	-	BSH - #10-24X3/8" SOCKET HEAD BOLT	
2	INV00588	1	-	-	1	COVER - UNIVERSAL BATTERY - BLUE	
2	INV00589	-	1	-	1	COVER - UNIVERSAL BATTERY - GRAY	
2	INV00590	-	-	1	1	COVER - UNIVERSAL BATTERY - TAN	

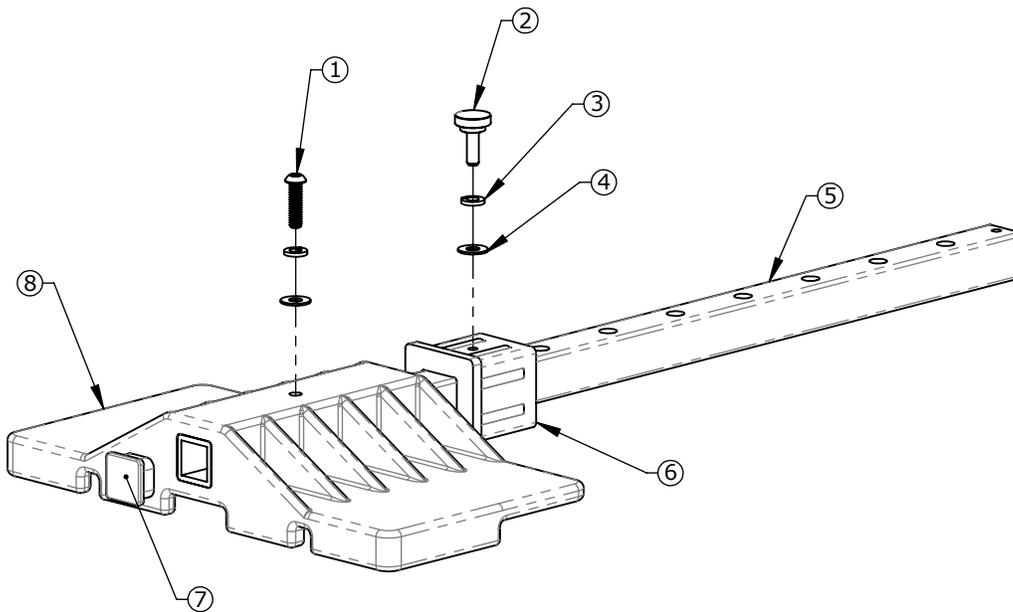
# COMPONENT DETAILS

<b>ASSEMBLY - SEAT 18.00"</b> <b>BLUE - INV01417</b> <b>TAN - INV02860</b> <b>GRAY - INV02859</b> <b>WHITE - INV02861</b>								
ITEM	PART NO.	BLUE	TAN	GRAY	WHITE	REV.	DESCRIPTION	REORDER
1	INV02227	2	2	2	2	1	MAKE - ARMREST TUBE	
2	INV01031	2	2	2	2	-	HAND GRIP - RUBBER 1.00" DIA.	
3	INV03136	2	2	2	2	-	WF - 5/16" NYLON	
4	INV00783	1	1	1	1	1	REMOTE HOLDER	
5	INV01057	2	2	2	2	-	SFH - #12X3/4" PHILLIPS HEAD SCREW	
6	INV01170	4	4	4	4	-	WF - 1/4" FLAT WASHER	
7	INV00349	2	2	2	2	-	BB - 1/4"-20X3 1/4" BUTTON HEAD BOLT	
8	INV00735	2	2	2	2	-	NN - 1/4"-20 NYLOCK NUT	
9	INV00742	1	1	1	1	-	NN - 5/16"-18 NYLOCK NUT	
10	INV01176	2	2	2	2	-	WF - 5/16" FLAT WASHER	
11	INV00421	1	1	1	1	-	BH - 5/16"-18X4 1/2" HEX HEAD BOLT	
12	INV03378	1	1	1	1	1	LABEL #203 - ATTENTION: ADJUSTABLE SEAT WARNING TAG	
13	INV00670	1	1	1	1	1	LABEL #87 - PROPER CARE	
14	INV00665	1	1	1	1	1	LABEL #75 - SAFETY CARD	
15	INV00819	1	-	-	-	1	ROTOMOLD - SEAT 18.00" - BLUE	
15	INV00826	-	1	-	-	1	ROTOMOLD - SEAT 18.00" - TAN	
15	INV00825	-	-	1	-	1	ROTOMOLD - SEAT 18.00" - GRAY	
15	INV00820	-	-	-	1	1	ROTOMOLD - SEAT 18.00" - GRANITE WHITE	



# COMPONENT DETAILS

ACCESSORY - LEGREST BLUE - INV01950 GRAY - INV01952 TAN - INV01954 WHITE - INV01953								
ITEM	PART NO.	BLUE	GRAY	TAN	WHITE	REV.	DESCRIPTION	REORDER
1	INV00341	1	1	1	1	-	BOLT - BHSCS 1/4"-20X1"	
2	INV02364	1	1	1	1	-	KNOB - 3/4" KNURLED - 1/4-20 X 3/4"	
3	INV01182	2	2	2	2	-	WL - 1/4" LOCK WASHER	
4	INV01170	2	2	2	2	-	WF - 1/4" FLAT WASHER	
5	INV02466	1	1	1	1	1	MAKE - LEGREST TUBE	
6	INV01578	1	1	1	1	1	PART - LEG/FOOTREST INSERT	
7	INV01078	1	1	1	1	-	END CAP - SQR. 1.00"X.120"	
8	INV01894	1	-	-	-	1	PART - LEG/FOOTREST - BLUE	
8	INV01897	-	1	-	-	1	PART - LEG/FOOTREST - GRAY	
8	INV01895	-	-	1	-	1	PART - LEG/FOOTREST - TAN	
8	INV01896	-	-	-	1	1	PART - LEG/FOOTREST - WHITE	



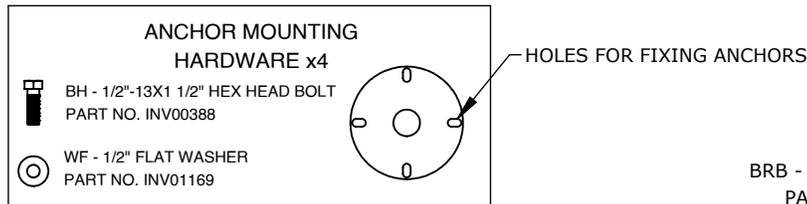
# PRODUCT ASSEMBLY

- **READ ALL INSTRUCTIONS FULLY AND USE ALL COMPONENTS SHOWN IN EACH STEP BEFORE MOVING ON TO THE NEXT STEP**
- **ADD A SMALL AMOUNT OF ASSEMBLY LUBE TO ALL THREADS DURING ASSEMBLY (PACKET PROVIDED). THIS WILL HELP PREVENT SEIZING OF BOLTS**
- **DO NOT OVER TIGHTEN BOLTS. OVER-TIGHTENING CAN CAUSE DAMAGE AND COMPROMISE THE SAFETY OF YOUR LIFT.**
- **TOOLS REQUIRED:**

SOCKETS/WRENCHES	ALLEN KEYS/TORX	MISCELLANEOUS
1/2"	5/32"	REAMER (AS NEEDED)
9/16"	3/16"	RUBBER Mallet (AS NEEDED)
3/4"	1/4"	
	T-30	

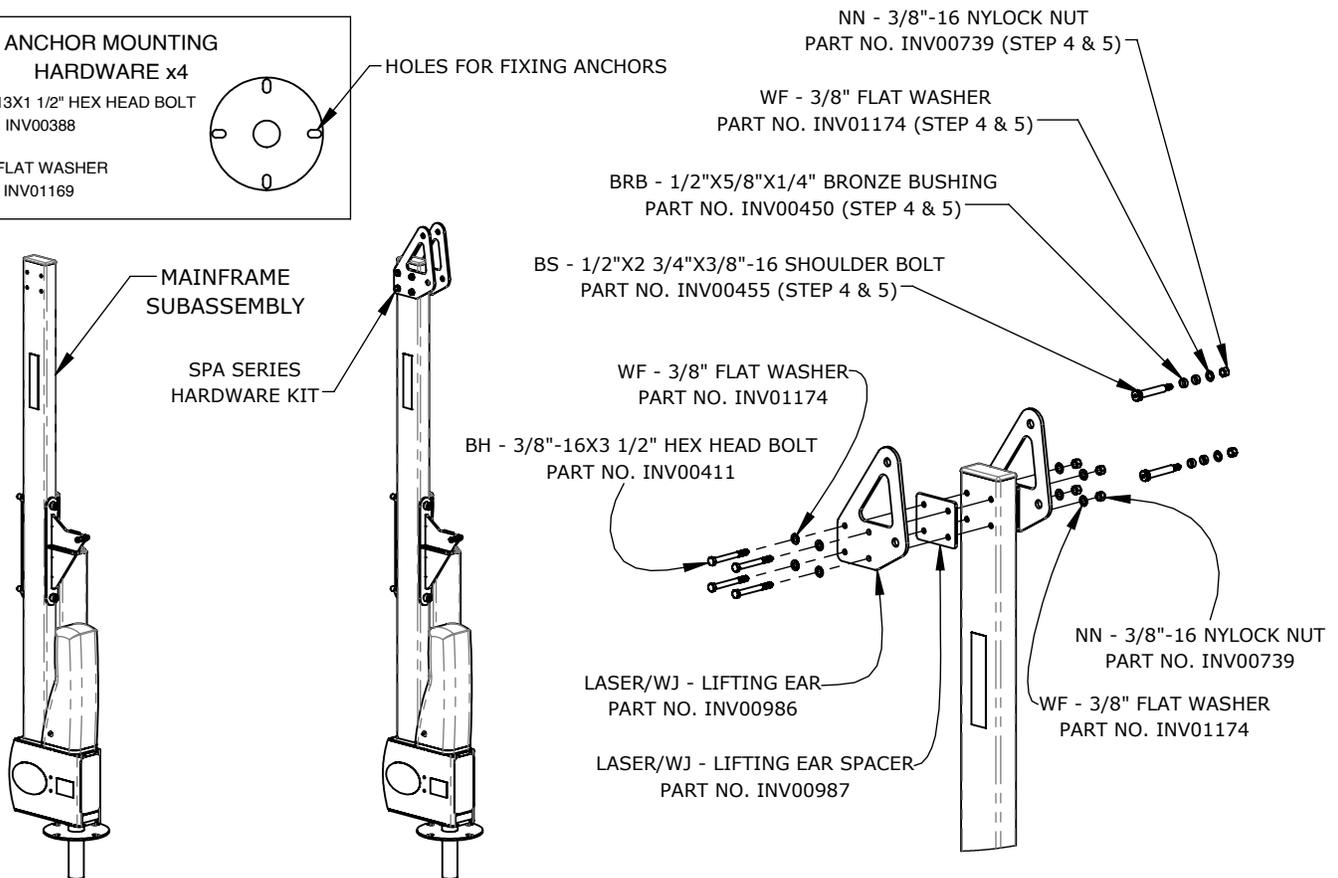
## STEP 1

INSTALL THE MAINFRAME SUBASSEMBLY INTO THE PRE-INSTALLED ANCHOR (SEE ANCHOR MANUAL FOR INSTALLATION INSTRUCTIONS). LINE UP THE HOLES ON THE SPINDLE PLATE WITH THE FIXING ANCHORS AND SECURE THE ANCHOR BOLTS, INCLUDED WITH ANCHOR KIT. (SEE BELOW)



## STEP 2

ATTACH LIFTING BRACKETS TO THE MAST BY USING THE INCLUDED HARDWARE IN THE SPA SERIES HARDWARE KIT. BE SURE TO INCLUDE THE SPACER PLATES BETWEEN THE MOUNTING BRACKETS. INSTALL THE BRACKETS SO THAT THE "A" & "B" LABELS ARE FACING INWARD.



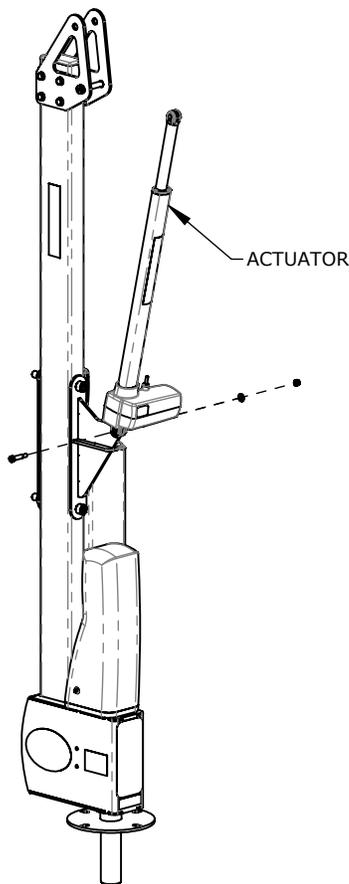
**\*USE ASSEMBLY LUBE ON ALL BOLTS**

# PRODUCT ASSEMBLY

## **STEP 3**

### **ATTACH THE ACTUATOR**

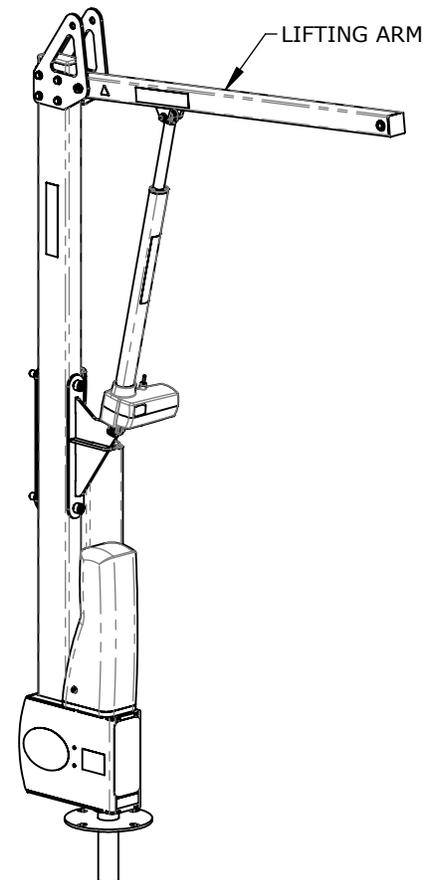
ATTACH THE ACTUATOR TO THE MAINFRAME USING THE HARDWARE INCLUDED IN THE MAINFRAME. ORIENTATION SHOWN BELOW.



## **STEP 4**

### **ATTACH THE LIFTING ARM**

ATTACH THE LIFTING ARM TO THE MAINFRAME WITH THE UNUSED HARDWARE FROM STEP 2. BE SURE TO MATCH UP THE "B" STICKER ON THE ARM WITH THE "B" STICKER ON THE MAINFRAME ATTACHMENT POINT. TIGHTEN NYLOCK NUTS TO SECURE. USE THE PREINSTALLED HARDWARE TO ATTACH THE LIFTING ARM TO THE ACTUATOR.



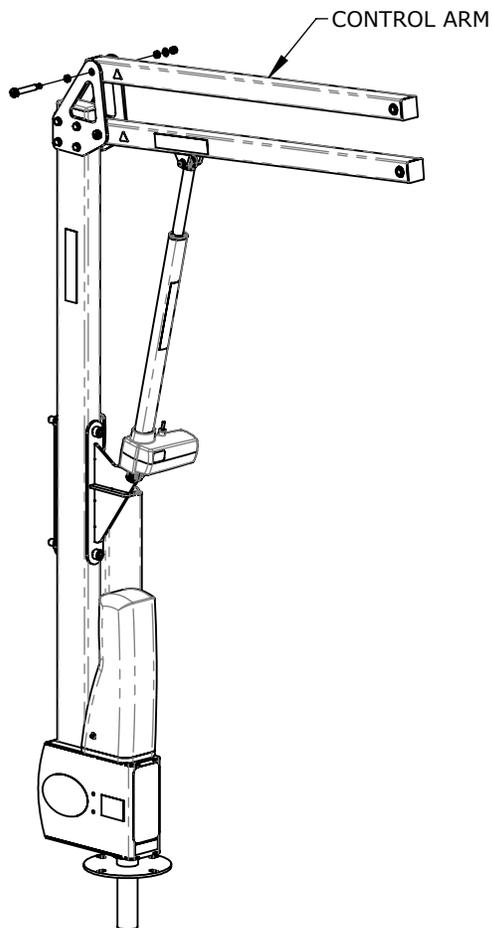
**\*USE ASSEMBLY LUBE  
ON ALL BOLTS**

# PRODUCT ASSEMBLY

## **STEP 5**

### **ATTACH THE CONTROL ARM**

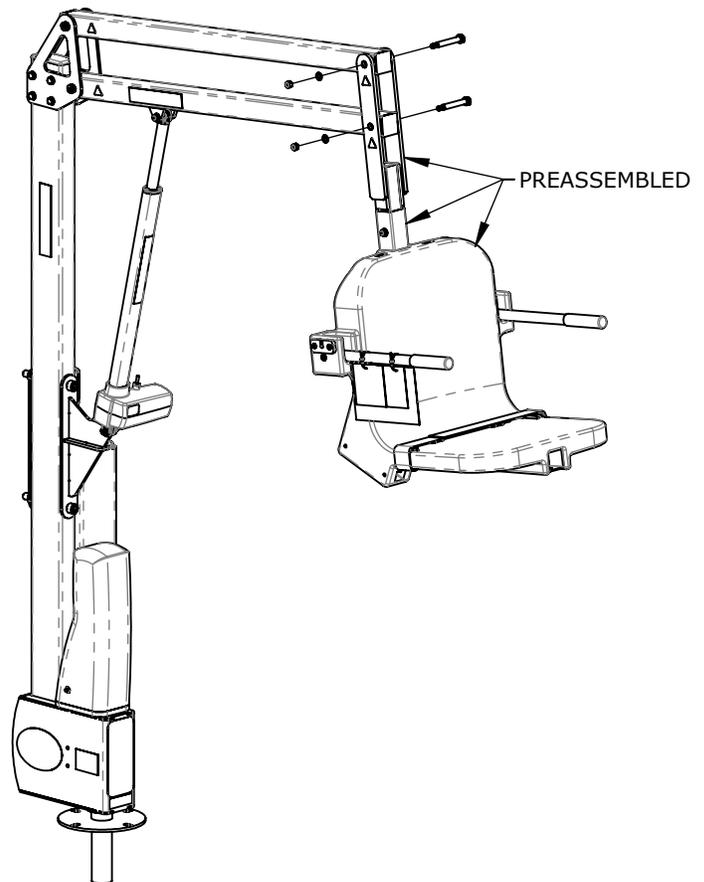
ATTACH THE CONTROL ARM TO THE MAINFRAME WITH THE UNUSED HARDWARE FROM STEP 2, MATCHING THE "A" STICKERS TOGETHER. TO PREVENT SCRATCHING OR CHIPPING OF THE POWDER COAT FINISH, PLACE A CLEAN, SOFT CLOTH BETWEEN THE CONTROL AND LIFTING ARMS AT THE FURTHEST POINT FROM THE MAINFRAME.



## **STEP 6**

### **ATTACH SEAT ASSEMBLY**

THE SEAT WILL COME PREASSEMBLED ON THE SEAT CRADLE, AND BOLTED ONTO THE SEAT POLE. ATTACH THE ENTIRE ASSEMBLY TO THE LIFTING AND CONTROL ARMS USING THE PRE-INSTALLED HARDWARE.

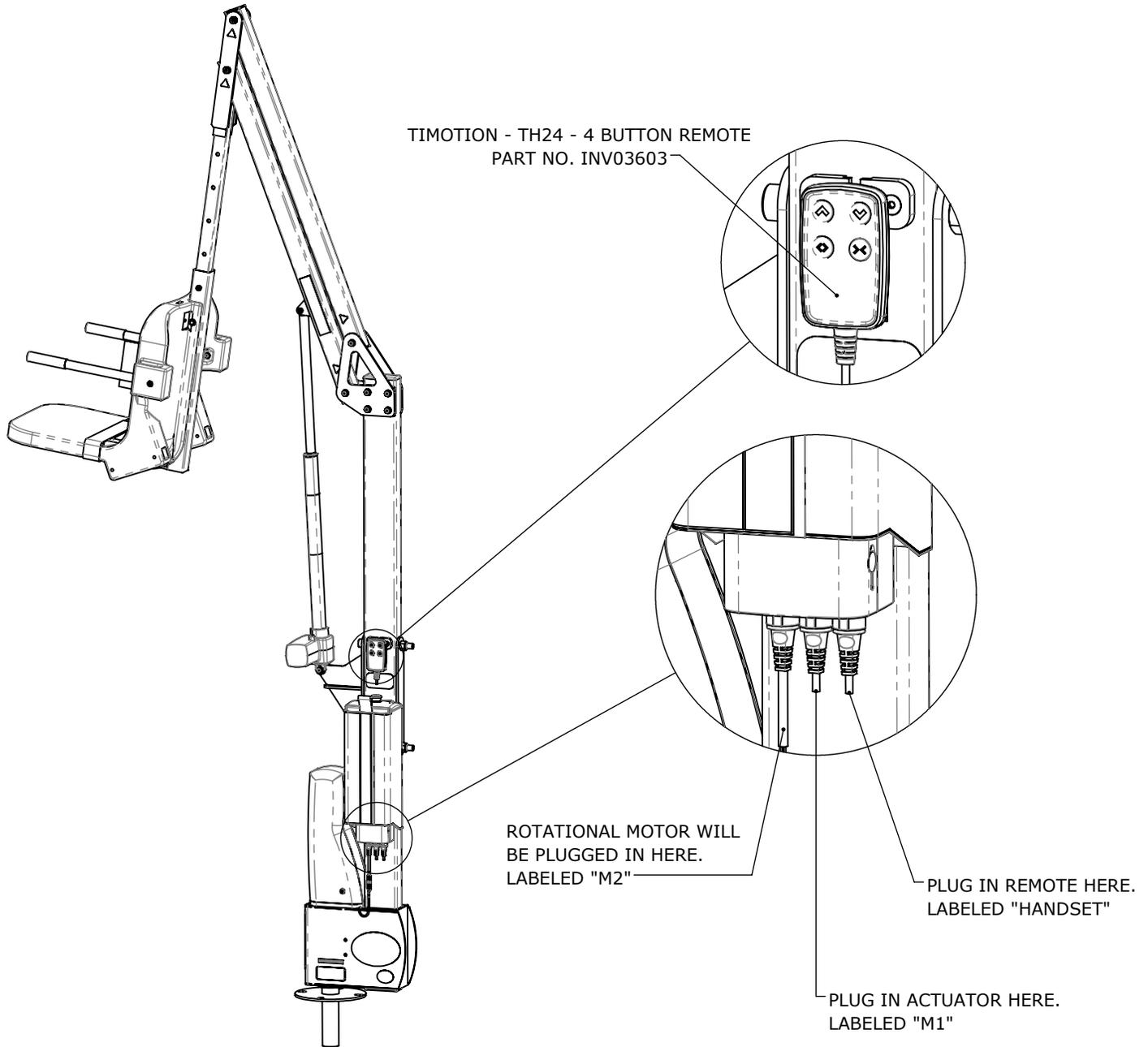


**\*USE ASSEMBLY LUBE  
ON ALL BOLTS**

# PRODUCT ASSEMBLY

## STEP 7

PLUG REMOTE AND ACTUATOR INTO CONTROL BOX



**\*USE ASSEMBLY LUBE  
ON ALL BOLTS**

# PRODUCT ASSEMBLY

## **STEP 8** **ADJUST SEAT ASSEMBLY**

THE SEAT AND CRADLE ASSEMBLIES WILL ARRIVE ATTACHED TO THE SEAT POLE ADJUSTED TO ITS HIGHEST POSITION (HOLE 05). THE SEAT MAY NEED TO BE ADJUSTED BASED ON WALL HEIGHT. GRAPH CHARTS ARE AVAILABLE ONLINE TO DETERMINE APPROPRIATE SEAT POSITION FOR YOUR APPLICATION.

TO ADJUST THE SEAT ASSEMBLY TO A LOWER POSITION, REMOVE ALL FASTENERS CONNECTING THE SEAT ASSEMBLY TO THE SEAT POLE. SLIDE THE SEAT ASSEMBLY TO ITS DESIRED POSITION (4" INCREMENTS) AND REINSTALL THE FASTENERS. THE MAXIMUM ADJUSTMENT RANGE IS 16"

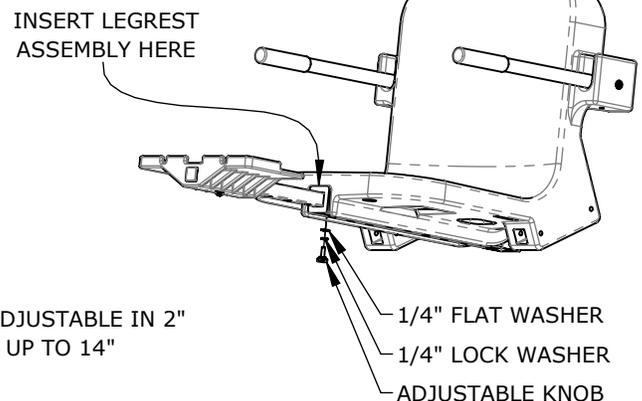
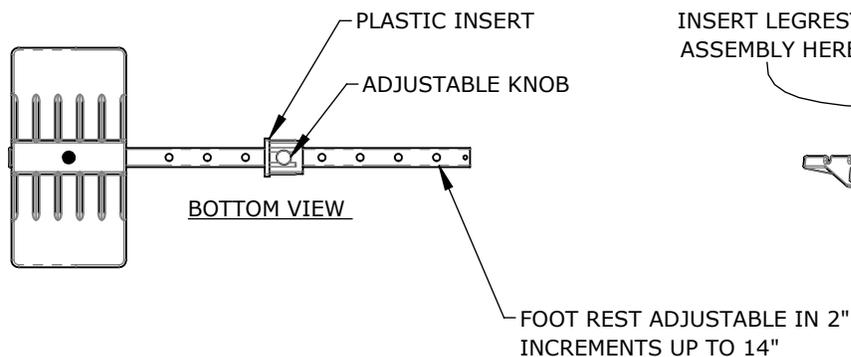
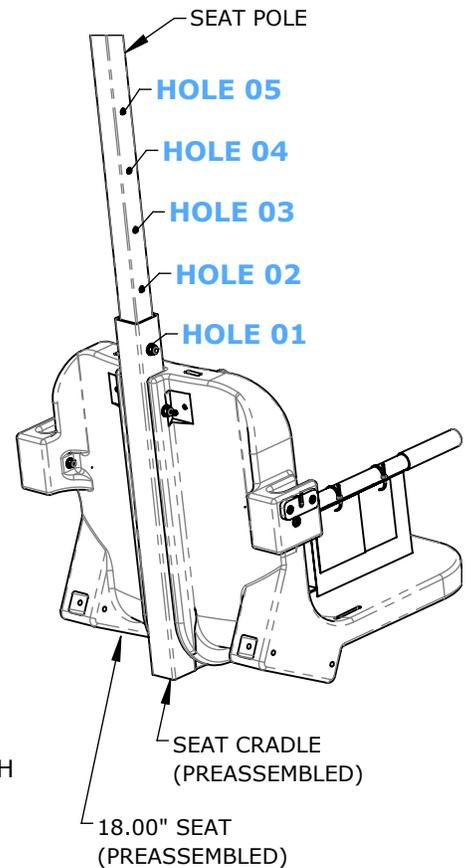
\*DO NOT ATTACH THE SEAT ASSEMBLY ANY LOWER THAN THE BOTTOM TWO HOLES. ALWAYS USE THE TWO (2) SUPPLIED BOLTS TO ATTACH THE SEAT ASSEMBLY TO THE SEAT POLE.

## **STEP 9** **ATTACH LEGREST**

REMOVE THE ADJUSTMENT KNOB AND ACCOMPANYING WASHERS FROM THE PLASTIC INSERT ON THE LEGREST TUBE.

FIT THE PLASTIC INSERT INTO THE SEAT CRADLE TUBE BELOW THE SEAT WITH THE HOLE FACING DOWNWARDS (USE A RUBBER Mallet IF NECESSARY).

INSERT THE LEGREST TUBE INTO THE PLASTIC INSERT AND ADJUST THE LEGREST TO THE DESIRED LENGTH BY LINING UP THE HOLES ON THE FOOTREST TUBE WITH THE HOLE ON THE BOTTOM OF THE SEAT CRADLE. INSERT THE ADJUSTMENT KNOB AND WASHERS INTO HOLE IN THE BOTTOM OF THE SEAT CRADLE AND TIGHTEN THE HARDWARE INTO PLACE.

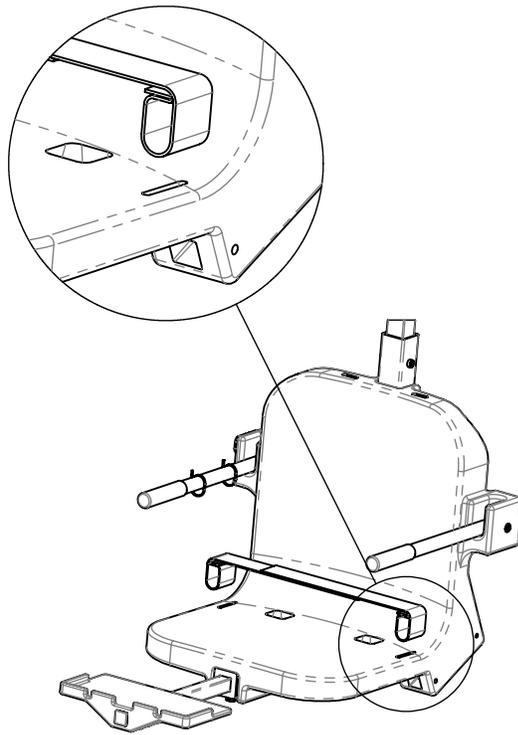


# PRODUCT ASSEMBLY

## **STEP 9**

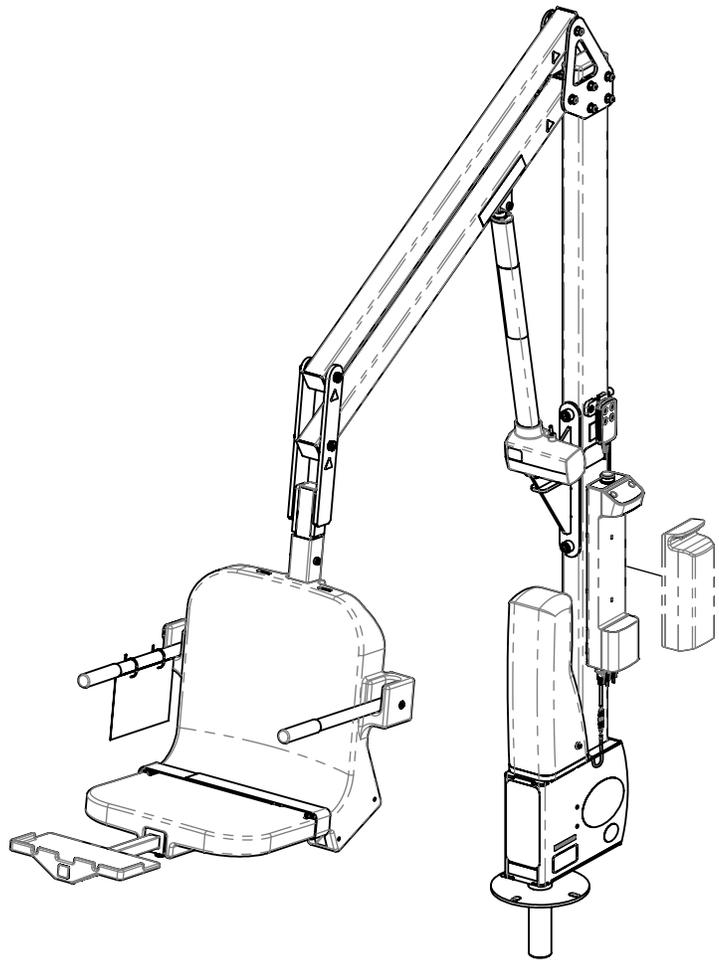
### **ATTACH SEATBELT**

LOOP EACH SEATBELT STRAP THROUGH THE SLOT INDICATED BELOW AND USE THE HOOK AND LOOP PATCHES TO SECURE THE STRAP.



## **STEP 10**

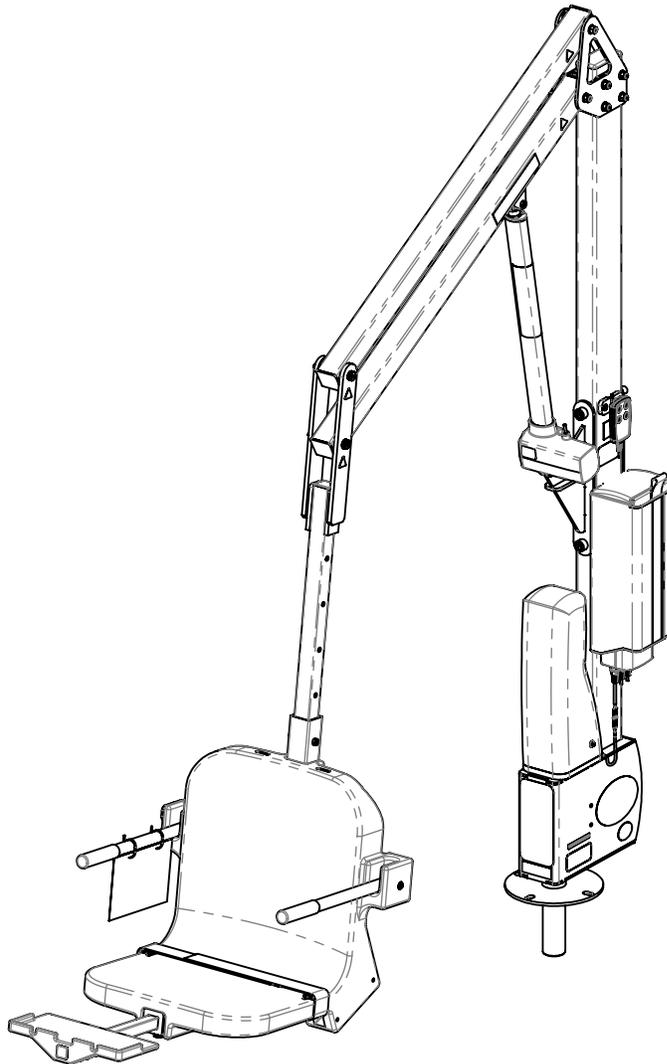
ATTACH BATTERY TO CONTROL BOX UNDERNEATH COVER. APPLY LAYER OF DIELELCTRIC GREASE TO BATTERY TERMINALS TO HELP PREVENT CORROSION. (COVER HIDDEN BELOW)



**\*USE ASSEMBLY LUBE ON  
ALL BOLTS**

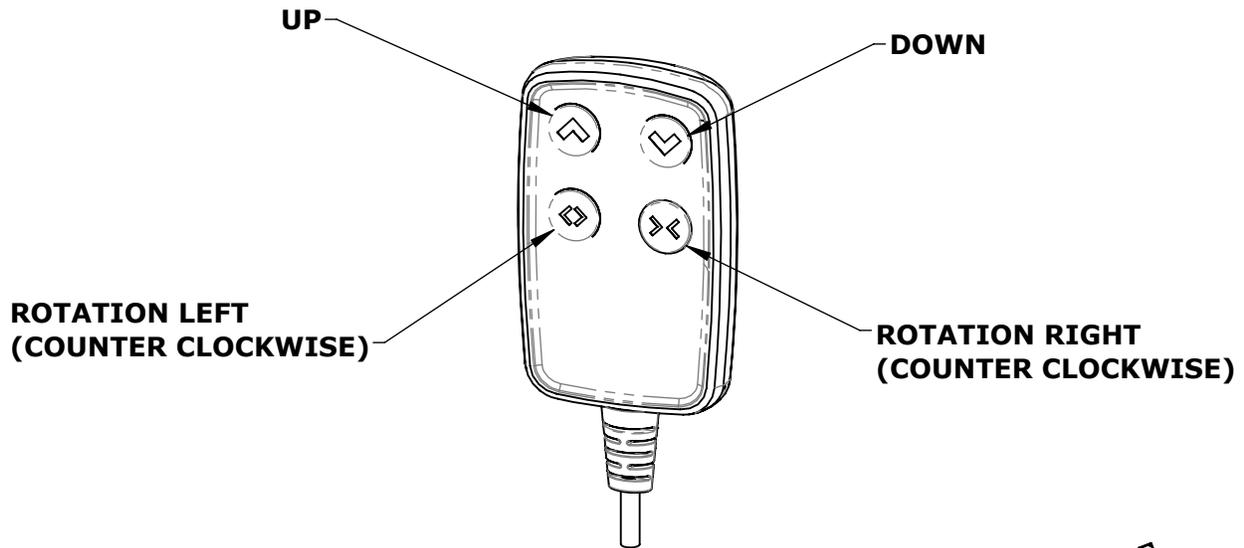
## **CONGRATULATIONS!**

PRODUCT ASSEMBLY IS COMPLETE! RINSE THE LIFT OFF WITH FRESH WATER AFTER ASSEMBLY IS COMPLETE TO REMOVE ANY GREASE LEFT OVER FROM THE ASSEMBLY PROCESS.

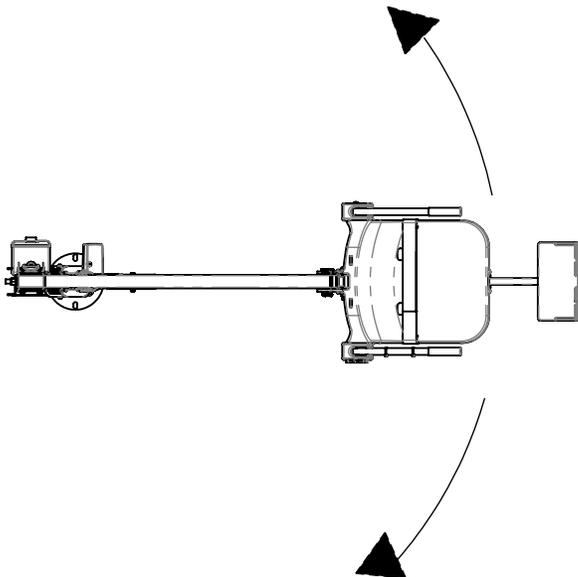


**\*USE ASSEMBLY LUBE ON  
ALL BOLTS**

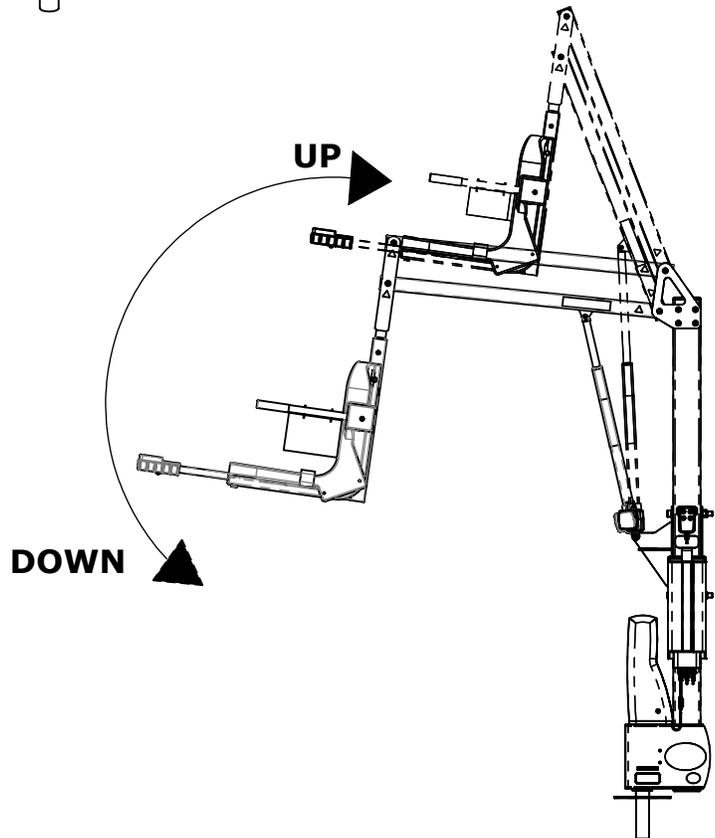
# OPERATION INSTRUCTIONS



**ROTATION LEFT  
(COUNTER CLOCKWISE)**



**ROTATION RIGHT  
(CLOCKWISE)**



## ANNUAL LIFT INSPECTION

Test Date:	
Pool Lift Model:	
Serial Number:	
Inspected By:	

### Inspection Notes:

#### Please read and fill out all information carefully

Improper use and/or maintenance of pool lift can lead to actuator and/or other mechanical failures and possible personal injury. Please read and follow the product operators' manual and the instructions below.

**NOTE:** Completely cycle the lift without a load before each use to verify the lift is functioning properly.

- Product service life depends on the load characteristics, type and frequency of use, and the environment in which the product is being used. For example, persons not calmly sitting but falling down with their full body weight in the chair, or using the pool lift's chair as a diving platform can casue premature actuator failure and/or possible personal injury.
- Based on historical product service life analysis, Aqua Creek recommends replacing the actuator(s) and other electronic components after 5 years of service. Check component serial numbers and purchase records to verify the age of your components.
- A functional weight lifting force of a maximum of 100lbs. Must be periodically verified by applying a non-live load (without a person) through the entire operating cycle of the lift. This process is performed in order to verify the smooth operation. Make note of any unusual noises or sudden movements coming from the actuator(s) or other components. Note: In some lifts, a sudden quick movement at the beginning of the cycle is normal but should smooth out over the course of operation.
- Creating a side load on the actuator by pushing and/or pulling on the actuator, especially under load conditions, can casue damage to the actuator and or personal injury.
- Electronic components are designed to be plug-and-play type replacements. There is no need to access the internal mechanisms in these components. The actuator, battery, and all electronic components may only be disassembled by authorized factory-trained personnel. Disassembly of electronic components by improperly trained and unauthorized persons will void the warranty on those components.
- The operator of the pool lift should never allow the pool lift to hit any stationary object either vertically or horizontally while operating a pool lift, i.e. walls, ceiling, pool/spa bench, etc.
- For quick and accurate troubleshooting and inspections, we recommend having a voltmeter on hand as well as adequate test and replacement components for the unit.
- Remove the pool lift from service immediately if any unusual noise is heard coming from the actuator such as grinding, popping or sudden inconsistent movements.
- Immediately remove from service any lift that does not have 100% compliance with the inspection until the appropriate corrections have been made by a qualified person.

## OVERALL VISUAL INSPECTION

<p>Corrosion is common with anything in a swimming pool environment; even stainless steel. Proper and regular maintenance and cleaning will prevent most instances of corrosion. Replace any components that have corrosion caused pitting, cracking, thinning of the base metal, or other instances of corrosion that can't be eliminated and/or minimized through thorough cleaning. refer to product manual for additional maintenance instructions. Make comments and/or recommendations in the notes area below each section.</p>			
INSPECTION ITEM	PASS	FAIL	N/A
1. Anchor bolts, concrete around anchors, etc... are in good condition. No cracks in concrete, missing hardware, and anchors are installed correctly.			
2. The fixing anchor is installed correctly and is in good condition.			
3. Powder coated components are clean, corrosion free, and in good overall condition. Clean and repair any missing powder coat finish. Apply a coat of wax on the cleaned and repaired finish.			
4. Welded joints show no signs of cracks or fatigue. Replace any non-compliant components.			
5. Hardware is present, secure, and not corroded (bolts, nuts, bushings, etc...).			
6. All wiring routing clips are present and in good condition.			
7. All product warning labels are present and legible.			
8. Plastic seat, foot rest, and other plastic components are present and in good shape.			
9. Armrest hand grips are present, in good condition, and are well secured to the arms.			
10. Electronic and lift covers are present and in good condition (Lift covers are highly recommended for outdoor installations).			
11. Inspect rotation gears for any damage or missing teeth. Inspect rotation motor gear and alignment to ensure proper rotation of the lift.			
12. Inspect lift slings, seat belts, and other similar stitched and webbed or weaved materials for damage, fatigue, and/or deterioration. Replace at first sign of any fatigue or damage.			



## ANNUAL PHYSICAL POOL LIFT TEST

<p>A physical test of the lift's function is required when doing an annual inspection. The lift should always run through a completed cycle without a load prior to each use. Make comments and/or recommendations in the notes area below.</p>			
INSPECTION ITEM	PASS	FAIL	N/A
1. With all connections secured, operate the lift through a complete cycle with and without weight to confirm the lift is functioning properly. Note any strange noises or unusual behavior.			
2. Verify the lift was installed correctly. Is the lift free to travel in and out of the pool without hitting anything such as walls, rails, benches, etc.?			
3. Rotate lift at least 90 degrees over the water and back again if applicable.			

NOTES:

## ANNUAL ELECTRONICS INSPECTION

Most electronic issues are due to poor electrical connections and/or a defective battery. Always remove the battery and place on the charger when the lift is not in use. NOTE: Even if your lift is equipped with a solar charger, it is a good idea to place the battery on the wall charger periodically or during extended periods of non-use or storage. Before testing the battery, charge overnight. A voltage meter is required for this section and a known GOOD handset controller is helpful. An Aqua Creek electronics test light is also highly recommended (order item F-01TL). Make comments and/or recommendations in the notes area below each section.

INSPECTION ITEM	PASS	FAIL	N/A
1. Battery contact points are free of damage and/or corrosion. Dielectric grease is present on all contact points to prevent corrosion. <b>ALWAYS STORE BATTERY ON THE CHARGER WHEN LIFT IS NOT IN USE!</b>			
2. Battery level indicator (if equipped) on control box is functioning properly when battery is installed on lift.			
3. Using a voltmeter, check the voltage on the battery. A good battery will read between 24v and 28v DC. Note: Vito batteries will require a test cord. (F-VTC002)			
4. Using the test light, confirm continuity through the control box by plugging the light into the control box in place of the actuator and press the buttons on the controller and the control box itself (if applicable). If the light does not light up with the handset, replace handset with a known good one and try to see if it lights up.			
5. Once the battery is fully charged up to 24 to 28 volts, cycle the lift (up, down, rotate) counting the cycles. If the battery is in good condition, the lift should easily complete at least 15 cycles without a load.			

## MAINTENANCE INSTRUCTIONS

PROCEDURE	BEFORE EACH USE	DAILY	WEEKLY	MONTHLY
Check battery level indicator on control box.	✔			
Run the lift through a complete test cycle (fully extend actuator) to verify it is functioning properly.	✔			
Wash lift with fresh water and dry with clean, soft, non-abrasive cloth.		✔		
Recharge battery.		✔		
Visually inspect lift for damage, corrosion, and loose or missing hardware.		✔		
Check all contact points for damage and/or corrosion.			✔	
Clean all contact points, and apply dielectric grease as needed.			✔	
Thoroughly clean lift frame and apply a liberal coat of car wax to maintain the lift's finish.				✔
Check all Warning and Cautionary labels to make sure they are not faded or worn. Replace as needed.				✔

**PROPER CARE NOTES:**

- Use only fresh water to wash your lift. Do not wash with pool water.
- Use only clean, soft, non-abrasive cloths on your lift.
- Do not store lift or electronics in pump room or near chemicals.
- Do not allow children to play on or around this lift.
- When cleaning the lift, do not spray water directly on control box or battery.
- The lift may need to be bonded according to local code requirements.
- If the lift is not used for extended periods, remove the battery from the lift and store it on the wall charger to maintain the batteries charge. The charger should be plugged in and in a climate controlled area.

**STAIN REMOVAL NOTES:**

*To remove stubborn stains from finish, spray affected area with mild dish soap, rub briskly with a 3M Scotch Brite™ pad. Use white epoxy paint to touch up the finish. Apply wax to protect when dry.*



## LIMITED FIVE (5) YEAR WARRANTY

Aqua Creek Products, LLC (a.k.a. Aqua Creek) warrants to the original end user purchaser that products manufactured by Aqua Creek, when properly installed in accordance with assembly and installation instructions, and properly used and maintained, shall be free from defects in material and workmanship for a period of *five (5) years from the date of original purchase*, provided that Aqua Creek receives prompt notice in writing of any defect or failure and satisfactory proof thereof, with the following exception(s):

*Exceptions:*

All electrical components, including the linear actuator shall have the following warranty period:

Year 1-2: 100% Coverage

Year 3: 60% Coverage (Customer is responsible for 40% of replacement cost)

Year 4: 50% Coverage (Customer is responsible for 50% of replacement cost)

Year 5: 40% Coverage (Customer is responsible for 60% of replacement cost)

Hydraulic actuators and mesh slings shall have a warranty period of *one (1) year from the date of original purchase*.

Powder coat finish scratches, scrapes, corrosion, or dents from customers' normal use, negligence, or abuse are not covered.

This warranty specifically excludes reimbursement for labor to remove, repair, or install the product and any shipping charges. These warranties do not cover any damages due to accident, force majeure, act of nature, misuse, abuse, negligence or failure to properly maintain any products, or normal wear and tear from day to day operations. In the event that any products are altered, repaired, or improperly installed or improperly used by anyone without the prior written approval by Aqua Creek, all warranties are void. **IMPORTANT: AMOUNT OF WEIGHT PLACED ON LIFT SHALL NOT EXCEED THE RATED LIFTING CAPACITY FOR THE LIFT. NEVER OPERATE THE LIFT UNDER LOAD IN A DRY POOL (WITH NO WATER IN THE POOL).** It is the responsibility of the lift owner to verify the weight of the patron for warranty claim purposes and to ensure that the lift is not overloaded. Non-payment for product to Aqua Creek may void warranty.

To initiate a warranty claim, the owner of an Aqua Creek product must provide the place of purchase, in writing, with a full description of the product, its serial number, the dates of purchase and installation, and the exact nature of the defect. Within thirty (30) days after receipt of a written warranty claim by Aqua Creek, and barring any unforeseen delays, the place of purchase will be notified of Aqua Creek's decision regarding the claim.

If requested by Aqua Creek, any defective product must be returned, freight prepaid by customer, to Aqua Creek's designated factory location or duly appointed distributor for inspection and/or repair. Aqua Creek will, at its option, repair or replace the failed or defective item, and deliver the repaired product or replacement to the customer. All freight charges are the responsibility of the customer. Products returned to Aqua Creek for which Aqua Creek provides replacement under this limited warranty shall become the property of Aqua Creek. A new warranty period shall NOT be established for the repaired or replaced products. Such products shall remain under warranty only for the remainder of the original warranty period on the original products purchased.

This written limited warranty constitutes the final, complete and exclusive statement of warranty terms. No person or organization is authorized to make any other specific or implied warranties or representations on behalf of Aqua Creek.

THE WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHICH ARE HEREBY DISCLAIMED AND EXCLUDED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE.

THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF ANY AND ALL WARRANTIES WITH RESPECT TO THE PRODUCTS SHALL BE LIMITED TO REPAIR OR REPLACEMENT AT AQUA CREEK'S DESIGNATED FACTORY LOCATION, OR DULY APPOINTED DISTRIBUTOR, OR IN PLACE AT AQUA CREEK'S OPTION. IN NO EVENT SHALL AQUA CREEK'S LIABILITY EXCEED THE ENTIRE AMOUNT PAID TO AQUA CREEK BY THE ORIGINAL PURCHASER FOR THE FAILED OR DEFECTIVE PRODUCT. IN NO EVENT SHALL AQUA CREEK PRODUCTS, LLC BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, PUNITIVE OR EXEMPLARY DAMAGES OR LOST PROFITS FROM ANY BREACH OF THIS LIMITED WARRANTY OR OTHERWISE.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

## BASIC TROUBLESHOOTING

1. Make note of the complaint, such as lift is not operating at all, lift won't return to deck, etc...
2. Make note of any noises the lift may be making, such as grinding, clicking, buzzing, beeping. Try to identify where the noises are coming from, i.e. the actuator, battery control box, etc...
3. If a 'beeping' noise is coming from the battery, chances are the battery is dead or not charged enough to operate the lift. It is designed to have an audible alarm when it reaches below a certain charge level. Check the battery voltage (Should read >24 volts DC) and either charge the battery or replace it with a new one.
  - A. Lay the battery on a flat, dry surface.
  - B. Make sure your voltmeter is on and set to DC mode.
  - C. Put one probe on the left metal prong and one of the right metal prong.
  - D. The voltmeter should read 24 Volts or higher for a good battery. If it reads negative it just means the probes are on backwards.
  - E. Sometimes it will test good on voltage but the amperage is insufficient.
  - F. The battery can be taken to a battery store to have an 8 amp load test done to check for proper amperage.
4. If the battery just came off the charger and is fully charged, check to make sure the charger is plugged in and charging properly. This can be done with the voltmeter.
  - A. Verify the charger is plugged into a working wall outlet.
  - B. Place one probe from your voltmeter on the left metal prong on the charger and the other probe on the right metal prong of the charger. Voltage should be reading at least 27 volts DC. If it reads negative it just means the prongs were placed backwards.
5. Verify the cords are properly seated in the control box ports and are not damaged or corroded. We suggest unplugging and then plug back in to ensure they are seated properly. Clean any corrosion off of the battery tabs and cord plugs if there is any.
  - A. Remove any protective black or gray pieces on the control box metal tabs.

ONCE THESE STEPS ARE COMPLETE CALL AQUA CREEK PRODUCTS AND TALK TO TECHNICAL SUPPORT FOR FURTHER ASSISTANCE OR GO ONLINE AND WATCH OUR TROUBLESHOOTING VIDEOS:

(888)687-3552

[HTTPS://AQUACREEKPRODUCTS.COM/HELP-CENTER/TROUBLESHOOTING/](https://aquacreekproducts.com/help-center/troubleshooting/)

